

## **ADG Capital Management LLP**

### **Complaints**

You should contact us immediately if you are dissatisfied with any aspect of the AIF management services provided to you by ADG Capital Management LLP. Please write to Compliance at ADG Capital Management LLP, 10 Chiswell Street, London EC1Y 4UQ.

Alternatively you can e-mail [compliance@adgholdings.co.uk](mailto:compliance@adgholdings.co.uk) or call 0207 382 8753. We take every complaint seriously and your complaint will be handled in accordance with the relevant FCA rules, which may differ depending upon your status, although note that it is ADG Capital Management LLP's policy to aim to resolve every complaint fairly and in a timely manner. ADG Capital Management LLP has a written internal complaints handling policy, as required by the FCA Rules. You can obtain a copy of this on request, and in the event you should have cause for complaint about the AIF management services which ADG Capital Management LLP provides to you, a copy of the policy will be sent to you.

In the event we fail to resolve a complaint to your satisfaction, or if we fail to do so within eight weeks of receiving your complaint, you may also be entitled to refer your complaint to the Financial Ombudsman Service at Exchange Tower, Harbour Exchange Square, London, E14 9SR. Telephone: 0800 023 4567 or at [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk).